



Process Manager Pro vs. Process Manager 6.2 vs. Community Edition

This table lists the key differences between SierraCRM's Process Manager Pro, Process Manager 6.2 and Process Manager Community Edition. The new version of Process Manager Pro enables SugarCRM Customers to build business process that run at given times or whenever an object is created or modified. All the original features of Process Manager 6.2 are included in Process Manager Pro, along with features from our Marketing Manager and Routing Manager. One of the most important feature of both Pro and 6.2 version of Process Manager is the capability to build time based business workflow. In other words, you can model your businesses best practices from simple things such as send an email to a new lead to more complex business processes such as 'Customer for Life' campaigns. Process Manager Pro offers businesses the capability to run tasks now or in the future.

'Create Customers for Life with SierraCRM's Process Manager Pro'

FEATURE	Process Manager Pro	Process Manager 6.2	CE Edition
Trigger Process on Create or Modify of any module	✓		
Run Process at any time of the day, week, month, year	✓		
Route Objects on Create or Modify to users or Round Robin to groups of User	✓		
Check if object date fields are due today, in the future or past when running a create or modify process	✓		

FEATURE	Process Manager Pro	Process Manager 6.2	CE Edition
Modify an objects fields as a process task	✓		
10 pre loaded processes	✓		
Create/Modify Lead Process	✓	✓	✓
Create/Modify Contact Process	✓	✓	✓
Create/Modify Account Process	✓	✓	✓
Create/Modify Opportunity Process	✓	✓	✓
Create/Modify Case Process	✓	✓	✓
Create/Modify Bug Process	✓	✓	✓
Create/Modify Projects Process	✓	✓	✓
Support of Custom Scripts	✓	✓	✓
Assign Task to Owner	✓	✓	✓
Process Filter Fields	5	5	1
Time Delayed Processes	✓	✓	
Cancel Process	✓	✓	
Cancel Process Filter Field	✓	✓	
Assign Task to non Owner	✓	✓	
Escalate Task when not complete	✓	✓	
Escalate Call when not complete	✓	✓	
Schedule Task upon	✓	✓	

Completion of Previous Task			
Send Email to Specific Contact Role for Opportunities	✓	✓	
Send Email to Anybody	✓	✓	
Automatically Schedule Meetings	✓	✓	